

CUSTOMER WARRANTY CLAIM No:									
(ATTACHMENT TO SIR / WAF)									
Customer					Claim Date				
Vehicle/Parts Location					Accept Date				
Claimant Name			Phone		Fax				
Station Contact			Phone		Fax				
Original Purchase Order									
Vehicle ID / Rego			SEM Serial No		Project				
Claim reported to			Speedometer		Hrs				
Note: Original purchases order numbers must be quoted for parts claims									
Warranty may be void if work is performed prior to acceptance by SEM or its suppliers									
Description / Claim									
SEM TO COMPLETE FROM HERE DOWN									
Claim found warrantable			Claim not warrantable			Other			
Summary of action to be taken			Recharge Supplier	Yes	No				
Invoice Notification Form Completed			Yes	No					
SEM TO COMPLETE FROM HERE DOWN									
Action approved by			Date		Finish Date				
QA Closeout		(Brief Description of Action taken to determine root cause of problem And prevent a Recurrence)							
SEM TO COMPLETE FROM HERE DOWN									
Recommended Action Approved			Date						

NOTE: ALL CLAIMS MUST BE SUBMITTED ON THIS FORM